



GREELY COMMUNITY ASSOCIATION MEETING

March 8, 2017

1. Community Police Officer – Constable J.P. Vincelette

Since the Police Service Initiative changes, the community police officers have been reduced from 15 to 10 and they cover larger areas than before with the recent boundary changes. Constable Vincelette is based out of the Orleans station and works with Sergeant Jenn Cote. Since the changes in Police boundaries, there have been more police cruisers in the Greely area as they are now dispatched from the Leitrim Station rather than from the Orleans station.

The Community Police Office on Parkway will still be there, but not always open as Constable Vincelette is based in Orleans and covers a larger area now. He stressed the importance of reporting incidents, such as thefts from cars, suspicious incidents, as the Police Services are intelligence-driven based on reporting which identifies problems areas and an officer may be sent to check the area out if there are a number of occurrences in the data base. Constable Vincelette works a five-day week, eight-hour day, Monday to Friday, rather than the previous ten-hour, compressed shifts. Constable Vincelette can be reached at **(613) 236-1222, ext. 3575**, and if not there ask to be transferred to Sergeant Cote.

2. Service Ottawa

Nancy Greenfield, Director of Service Ottawa, and Stephanie Jones, Manager of 311, attended to provide information on the many services offered by the City. Residents can call the 311 line, visit the web-site at <http://ottawa.ca/en>, or attend in person at City counters. Provincial offences, such as parking and traffic tickets, can also be handled through Service Ottawa. These services are a 24/7 operation, with regular hours 7:00 a.m. to 7:00 p.m., and there is service after regular hours and on the weekend for overnight, non-emergency (not 911) matters.

Kevin, who is a call service agent with 311, works out of a Service Centre and he provided further information on the services that are provided. Their role involves not only answering phone calls, but also responding to emails and they provide services to external clients, as well as internally to City staff. In addition to responding to phone calls, they work at client service centres and respond to

emails. They receive 10 million hits on the web-site, answer half a million calls, and respond to about 4,000 emails annually. The agent takes the call and then dispatches or sends information to the responsible area. More than 50,000 online requests are handled annually through the web-site. An example of an internal service provided to City staff would be getting barricades out if there is an accident.

Over 277 types of requests can be submitted by a resident. You can also access services online directly from your phone which is a new service. Some of the most common reporting, which can be done online, is about potholes, dead animals, garbage and green bin collection, snow removal, road maintenance, By-Law services, parks and forestry maintenance. Animal licenses, payment of property taxes, burn permits, marriage licenses, affidavits, liquor permits for events, and more are services offered at the Client Service Centres.

Kristin Fitzpatrick from the Provincial Offences Office, explained the services they provide, such as payment of traffic tickets, which is also offered in our local client service Metcalfe centre on Tuesdays. Full service throughout the week is at 100 Constellation Dr., and two other satellite offices downtown at City Hall and in Orleans.

3. South Nation Conservation Authority (SNCA)

John Mesman, Team Lead, Acting Communications & Outreach, and Angella Coleman, the new General Manager of SNCA attended the meeting. John briefed residents about the SNCA jurisdiction and functions and services. The SNCA's jurisdiction covers 4,384 kilometers, including over 12,000 acres of public, natural space. Programs offered are tree planting, grant programs, woodlot advisory service (specific information on your woodlot trees), clean water program, and they monitor streams in the area. The SNCA also offer community environment grants, and can provide \$300 for events.

The SNCA has done work on Shields Creek, a local Greely cold water creek (the water temperature is colder than other creeks and Shields Creek is unique for this in the area), such as shoreline stabilization and sedimentation projects, and border timber installation near parks to prevent sand/earth run-off into the creek. In 2017, they will be continuing with some projects around Shields Creek, such as shoreline erosion, and fish passage maintenance (digging out ditches so that fish can pass from stream to stream).

The SNCA also does flood risk mapping. Last year was a rather unique one as we entered the winter in a draught, so SNCA will be monitoring the recharge of the aquifers and impact on trees, etc. They are now moving into spring flood monitoring. Low water and flood status are reported on their web-site. SNCA also monitor precipitation, temperature, and water flow rates at different stations throughout their jurisdiction.

The South Nation CA is celebrating their 70th year in conservation and will be holding different events over the year. Their website is <http://www.nation.on.ca/>

4. Pierre Poilievre, M.P.

Mr. Poilievre's office is located at 1139 Mill Street, Manotick. Services provided by his constituency office are any problem you may have with respect to the federal government, such as income taxes, services, etc. He has a full-time case worker and the office number is (613) 692-3331, website <http://pierremp.ca/>

They will also collect petitions from residents to do or not do something, and Mr. Poilievre will table it, either physically or electronically, whether or not he agrees with it. Mr. Poilievre was recently appointed the Conservative Critic for Work and Opportunity, which covers almost anything that falls under the Department of Human Resources and Skills Development. He is also a member of the Human Resources Committee on Poverty. Mr. Poilievre has been asking the government to release the carbon information tax on what this program will cost the average household, but this information has not yet been provided.

There are no set hours as to when Mr. Poilievre will be in the Constituency Office, but anyone who would like a meeting with him and who lives in the riding will be given a meeting.

5. Councillor George Darouze

In addition to services provided on Tuesdays at the Metcalfe Client Service Office, Mr. Darouze mentioned we can also go to North Gower on Thursdays to obtain City services. It was emphasized that it is very important to call 311 to report potholes directly online or by phone and that these type of reports get actioned quickly and directly with the City rather than going through his office.

Budget update – everything that was requested was received. Work on the intersection of Manotick Station and Mitch Owens, which is a major artery, will be started in the Spring. Apple Orchard and Stagecoach realignment (\$2.8M) will also be completed this summer.

Road infrastructure for paving and culvert replacement includes 48 culverts to be done this year. The culverts have to be fixed before paving, and Councillor Darouze will keep residents updated on road works in his newsletter and on Facebook, etc. Mitch Owens is scheduled to be paved in 2018.

911 blades with home addresses made from metal are rusting and will be proactively replaced on main roads.

Volunteer firefighters use a green flashing light in the rural area and some residents are not aware of this so there is an education program going on that includes putting signs up about the green light at the beginning and the end of the areas protected by volunteer firefighters.

Greely rink boards have been changed and we had a great rink operator and volunteers who have done a great job this season.

There are traffic calming measures in the Ward, such as speed boards, and Mr. Darouze met with Sergeant Cote. Traffic cruisers are now deploying from Leitrim with the recent Police boundary changes and we have a dedicated Sergeant. Speed boards are working and residents are encouraged to report speeding because the data is used to determine “hot” areas. There will be new boards put on Stagecoach between Jack Pine and Greely West and on Mitch Owens due to complaints. Speed markers will also be painted on the pavement.

Councillor Darouze’s weekly open door session is held on Tuesdays between 1:00 and 5:00 p.m. at the Metcalfe Office and no appointment is necessary.

Paramedics – There is \$5.2M in the 2017 budget for 24 new paramedics. Councillor Darouze will be pushing that the City keeps hiring every year so as to keep pace with growth.

In response to a question regarding paving of Mitch Owens, it is anticipated that the infrastructure work (culverts, etc.) will be done next year and the road paved in two years.

With regard to bottlenecks and Bank Street widening, Councillor Darouze reported that the developers in Findlay Creek will build the Leitrim intersection next year to widen and straighten Leitrim at Bank Street. There is also a possibility, if land is acquired, to improve the flow with a turning lane at this intersection.

In reply to a question about the storm water fee about to be implemented, Councillor Darouze said that the amount to be paid was reduced to \$12 up to \$50 depending on the property size and that it will be phased in over several years. Additionally, as it is a fee, the money goes directly against expenditures related to storm water and \$5.6M will be used in Osgoode Ward from the storm water envelope (for culverts, etc.).

The Water's Edge commercial development is about 95% complete with the City and there should be an answer in the about three weeks regarding this commercial development which includes a planned Foodland/ Sobey's and Tim Horton's restaurant.

A concern was expressed regarding snow plowing in Greely this winter and that if someone cannot get out to get to work, or emergency services cannot get through, it is a problem. George explained that ice was a big problem several times this year due to temperature changes occurring within 24 hours, and the amount of snow was higher than usual, which contributed to issues regarding snow and road clean-up.

6. GCA Updates

6.1 Finances

Information will be sent to members by email. The bank account is still around \$18,000.

6.2 Winter Carnival

We made approximately \$1,000. The GCA is a not-for-profit corporation and the intention is to break even or have some over-flow for other events and expenses.

6.3 Minutes

The draft minutes will be sent to members and if there are no comments or changes, they will be posted on the web-site.

7. Other Business

7.1 Before and After School Program for Children

Susan Jones attended the meeting to bring forward the issue of before and after school programs for children aged 6 – 12 years. The City of Ottawa

programs are being taken away due to the new Day Care Act, and the need to provide a nutrition program. The majority of parents bring their children to Castor Valley School and it is a long commute to get there before and after school, and the Greely Community Centre would be a better choice for such a program.

One suggestion was that the group become incorporated, obtain a license, and start their own breakfast and nutrition program. The parents are willing to fund the difference to provide the nutrition portion. It was stated that the GCA does not have staff for such a program and it would have to be spear-headed by the parents. It was also suggested that perhaps the Greely Lions could help out. Additionally, as the Glebe Community Centre has such a program and the rental of the facility is free for them, perhaps the City would consider no fee for the rental of the Greely Community Centre for this purpose.

It was agreed that if a plan is put forward to the GCA as to how this would take place, we will look at it. George Darouze is also willing to help with the plan as to how it would be funded, etc. It was also suggested that Susan email Bruce with further information so that he can spread the word.

7.2 Greely Business and Trade Show

The Greely Business Association is hosting a trade show event of local businesses on Saturday, March 25th, from 10:00 a.m. until 4:00 p.m. in the lower level of Rideau Carleton Slots.

7.3 Canada Day T-Shirts

The GCA has purchased Canada Day t-shirts that are red with white lettering that say "I love Canada Day in Greely" with a heart design (by Graphic Tree). We will be promoting these t-shirts and selling them for \$15.00 each.

Next Meeting - Annual General Meeting, Wednesday, June 14, 2017, 7:00 p.m., Greely Community Centre.